

♥ Federal Capability Statement

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CEO

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A certified minority woman-owned small business delivering mission-ready marketing solutions for federal agencies. We offer public trust and disaster response communications & outreach to underserved communities (DBE & SDVOSB).

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11909 NE 65th Street Unit 823391
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"Unifying marketing, technology, and inclusive engagement to drive agency results."

Core Competencies



Strategic Communications & Public Outreach

Build public trust, expand agency visibility, and foster stakeholder engagement.



Secure & Compliant Web Development

Section 508-compliant, user-centric portals safeguarding sensitive agency data.



Graphic Design & Data Visualization

Translate complex data into actionable insights through clear infographics, reports, and branding.



Al-Driven Marketing & Analytics

Predictive insights and sentiment analysis to optimize campaigns and inform decisions.



Process Improvement & Logistics Consulting

Apply BPI and LEAN principles to streamline operations and strengthen ROI.



Training & Development

Professional development for teams in communications, marketing, and process improvement.

Key Differentiators



Convergence Strategy

Integrating creative design, technology, and process improvement into a unified, efficient approach.



Federal Procurement Readiness

Prepackaged micro-purchase solutions under FAR Part 13 for rapid acquisition.



Large-Scale Project Experience

Executive team managed a \$5.25M HP consumer marketing budget and oversaw operations for 31,000 employees with \$220M annual turnover in SE Asia.



Advanced Technology Integration

Applying Al, VR, and data analytics to enhance public engagement and provide deeper insight.



Disaster Response Capabilities

FEMA Disaster Response registry participant, providing rapid crisis communications and logistical support.



Ethnic & Cultural Marketing Expertise

Inclusive campaigns authentically engaging diverse and underserved communities.

Socioeconomic

Minority Woman Owned Small Business

NAICS Codes

541613 - Marketing Consulting Services

541511 - Custom Computer Programming Services

541512 - Computer Systems Design Services

541519 - Other Computer Related Services

541611 - Admin. & General Mgmt. Consulting Services

541614 - Process & Logistics Consulting Services

541690 - Other Scientific & Technical Consulting Services

541810 - Advertising Agencies

541820 - Public Relations Agencies

611430 - Prof. & Mgmt. Development Training

PSC Codes

DA01 - IT And Telecom-Business AppDev. Support Services (Labor)

DJ01 - IT And Telecom- Security & Compliance Support Services (Labor)

R408 - Support- Pro: Program Mgmt/Support

R426 - Support- Pro: Communications

R429 - Support- Pro: Emergency Response, Disaster Planning, And Preparedness Support

R499 - Support- Pro: Other

R701 - Support- Mgmt: Advertising

R706 - Support- Mgmt: Logistics Support

R708 - Support- Mgmt: Public Relations

U008 - Education/Training-Training/Curriculum Dev

Past Performance

Proven Results in Large-Scale Operations & Federal Environments

\$5.25M

31,000

211.9K+

MARKETING BUDGET MANAGED

EMPLOYEES DIRECTED

MONTHLY DIGITAL REACH

COUNTRIES SERVED

HP (Fortune 100)



Consumer Marketing

- Managed a \$5.25M consumer marketing budget.
- Developed 6-month marketing plan for Micro-Business consumers.
- HP spokesperson Led multicultural campaigns achieving #1 brand recognition metrics.
- HP WW Packaging Artwork Design Manager: Directed global compliance teams across 4 continents, creating the "Learning Panel" packaging innovation.

Nike & Adidas **Manufacturers**



- Directed operations for 31,000 employees with \$220M annual turnover.
- Implementing LEAN manufacturing and BPI systems to increase productivity.
- Countries of origin included Thailand, Vietnam, Cambodia, Indonesia, and China.

Facilities Redesign - Cannabis Brand



Washington State



· The redesign increased ROI from facility tours and improved customer engagement.





Facilities Renovation - Tribal Community Proiect



Washington State

- Partnered on a facilities renovation serving a Tribal community, aligning physical space updates with cultural relevance and community values.
- Delivered brand-consistent environments fostering trust, accessibility, and stronger engagement with community members and stakeholders.

Our Convergence Methodology







Technology Integration & Implementation



Process Optimization & Training



Strategic Assessment & Stakeholder Analysis

Creative Concept Development & Design

Performance Monitoring & Continuous Improvement

Ready to discuss your agency's marketing and technology transformation needs?

Traci Crowley, CEO | traci@reflectionsmarketing.com | (360) 604-0344 https://reflectionsmarketing.com/government-agency-solutions/ | Certified Minority Woman-Owned **Small Business**

