

A certified minority woman-owned small business delivering mission-ready marketing solutions for state agencies. We offer public trust and disaster response communications & outreach to underserved communities (DBE & SDVOSB).

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AI Capability Statement

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AGENTIC AI TEAM MODEL

"Governance-controlled AI for mission-critical regulated environments."



AVERY
CAPTURE ANALYST



SAGE
BRAND STRATEGY



KAI
DIGITAL EXP.



AMARA
PARTNERSHIPS



NOOR
PUBLIC ENGAGEMENT



REN
VISUAL DESIGN



RIO
SOCIAL INTEL

GOVERNANCE-CONTROLLED AI ADVISORY AGENT

The **RM Gov Solutions Concierge™** is a proprietary governance-controlled AI advisory agent designed to support responsible engagement within federal and state procurement environments. Unlike standard AI chatbots, the system integrates policy-based stop rules, governance APIs, and human authorization gates to ensure AI-generated guidance remains compliant, traceable, audit-ready, and aligned with procurement risk controls.



CYBERSECURITY READINESS

Preparing for Cybersecurity Maturity Model Certification (CMMC) Level 1, with systems designed with awareness of future CMMC Level 2 practices.

CORE AI COMPETENCIES



Policy-Based AI Governance

AI responses are evaluated through rigorous policy checks before delivery to minimize procurement risk and ensure alignment with federal guidance.



Human-in-the-Loop Authorization

Sensitive responses involving pricing or contractual language are automatically routed for human expert review prior to finalization.



Procurement-Aligned Guidance

Transforms complex contracting concepts into structured guidance on capability statements, NAICS alignment, and micro-purchase strategies.

AI APPLICATIONS FOR GOVERNMENT

- Procurement Readiness Support
- Strategic Communications Planning
- Workforce Training & Support
- Supplier Outreach & Engagement
- Capture Intelligence & Analysis
- Market Signal Synthesis

ACQUISITION FLEXIBILITY

1

Governance-Controlled AI Workflows

Architecture for regulated environments that integrates policy checks and authorization gates to support responsible automation.

2

Procurement Risk Detection

Automated identification of potential compliance gaps in outreach materials and procurement documentation to ensure mission alignment.

Socioeconomic

Minority Woman Owned Small Business

NAICS Codes

541613 Marketing Consulting Services

- 541511 Custom Computer Programming
- 541512 Computer Systems Design
- 541519 Other Computer Related Services
- 541611 Admin & General Mgmt Services
- 541614 Process & Logistics Consulting
- 541690 Other Scientific & Technical
- 541810 Advertising Agencies
- 541820 Public Relations Agencies
- 611430 Prof. & Mgmt. Dev. Training

PSC Codes

- DA01 IT And Telecom-Business AppDev. Support Services (Labor)
- DJ01 IT & Telecom-Security & Compliance
- R408 Support-Pro: Program Mgmt/Support
- R426 Support-Pro: Communications
- R429 Support-Pro: Emergency Response
- R499 Support-Pro: Other
- R701 Support-Mgmt: Advertising
- R706 Support-Mgmt: Logistics Support
- R708 Support-Mgmt: Public Relations
- U008 Education/Training-Curriculum Dev

COMPLIANCE

- Governance:** Aligned with NIST AI RMF
- Accessibility:** Section 508 Compliant

Past Performance

Proven Results in Large-Scale Operations & Federal Environments

\$5.25M

MARKETING BUDGET MANAGED

31,000

EMPLOYEES DIRECTED

211.9K+

MONTHLY DIGITAL REACH

13

COUNTRIES SERVED

RM Gov Solutions Concierge™ Governance-Controlled AI Advisory System



- Reflections Marketing LLC developed RM Gov Solutions Concierge™, a governance-controlled AI advisory environment designed to support responsible engagement within federal and state procurement ecosystems.
- The system integrates agentic AI workflows, human approval checkpoints, and compliance-aware advisory guidance to support procurement readiness and supplier engagement.

Nike & Adidas Manufacturers



- Directed operations for 31,000 employees with \$220M annual turnover.
- Implementing LEAN manufacturing and BPI systems to increase productivity.
- Countries of origin included Thailand, Vietnam, Cambodia, Indonesia, and China.

HP (Fortune 100) Consumer Marketing



- Managed a \$5.25M consumer marketing budget.
- Developed 6-month marketing plan for Micro-Business consumers.
- HP spokesperson - Led multicultural campaigns achieving #1 brand recognition metrics.
- HP WW Packaging Artwork Design Manager: Directed global compliance teams across 4 continents, creating the "Learning Panel" packaging innovation.

Facilities Renovation – Tribal Community Project Washington State



- Partnered on a facilities renovation serving a Tribal community, aligning physical space updates with cultural relevance and community values.
- Delivered brand-consistent environments fostering trust, accessibility, and stronger engagement with community members and stakeholders.

Our Convergence Methodology

1

Strategic Assessment & Stakeholder Analysis

2

Creative Concept Development & Design

3

Technology Integration & Implementation

4

Process Optimization & Training

5

Performance Monitoring & Continuous Improvement

Ready to discuss your agency's marketing and technology transformation needs?

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<https://reflectionsmarketing.com/ai-agent/>

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